

Integrated Quality and Information Security Policy of OPT-X-PENSE Kft.

In recent years, OPT-X-PENSE Kft. has emerged as a prominent and reputable entity within the domestic market, particularly excelling in services related to patient reimbursement in clinical trials, as well as organizational logistics and confidential data management. Additionally, within the EU region, there has been a notable uptrend in clinical trials, prompting our company to offer reimbursement services via prepaid card solutions.

Our strategic aim for the forthcoming years is to fortify our market presence both domestically and across EU countries. To achieve this objective, our company is committed to:

- Evaluating and meeting the reimbursement requirements of our customers and clinical trial participants with superior service standards.
- Nurturing and enhancing the expertise, knowledge, and dedication of our workforce, recognizing them as our primary asset.
- Safeguarding the confidentiality and security of patient data involved in clinical trials and entrusted data from our clients.
- Ensuring seamless operation, regular updates, and accessibility of our IT infrastructure.
- Maintaining a comprehensive, closed-loop approach to information protection that is commensurate with associated risks.
- Enhancing business resilience and efficiency by proactively assessing and managing emerging business and information security threats.
- Pioneering the adoption of innovative technologies to facilitate the smooth execution of clinical trials in Hungary and other EU countries.

To fulfill these objectives, we have established and uphold a robust Quality Management System (QMS) and Information Security Management System (ISMS). These systems are continually refined to align with the expectations of our clients, regulatory bodies, and relevant standards, including ISO 9001:2015 and ISO/IEC 27001:2013.

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